



Ref Autumn Winter Theme breaks at the Tynedale.

With all the uncertainty around this week I thought I would just put pen to paper and write to advise that despite the difficulties enforced on all our businesses and daily lives due to Covid 19 restrictions **'WE WILL'** still be operating our winter program of holidays !!!

It goes without saying that we will have to alter the way in which we do things and some events on the advertised Itineraries will have to be changed or worked differently due to social distancing, a ban on live entertainment and food buffets. Therefore it is likely that some aspects of our itineraries will be changed to allow us to operate within the Welsh Government guidelines. However ... we will do our utmost to provide a quality holiday for our guests with great food, friendly professional staff and warm comfortable surroundings and if it's a Holly and Mistletoe pre Christmas break you have booked we will still make it as festive and fun as we possibly can. There won't be any sitting on Santa's knee this time around but you will still receive your presents from him and of our course a guaranteed dosing of snow on arrival too.

Regarding entertainment. Currently, we are unable to offer live cabaret entertainment however guidelines are changing on a weekly, if not daily basis. As soon as the guidelines relating to live entertainment are relaxed or removed we will return to our full entertainment program all our Acts are booked and ready to go as soon as we get the green light. Bingo and quizzes will for now take the place of live entertainment. If we find that legislation has not changed by the time our Pre Christmas breaks get started we will think of other ways to keep you entertained by showing festive films or holding outdoor games in our heated gazebo. So make sure you pack some winter wear, wrap up warm and be ready for a pre Christmas breaks that's going to be festive and fun.

Regarding social distancing, restaurant & bar service etc. We will be providing table service to our guests both in the restaurant and bar and you are not allowed to gather in groups larger than 6 people. Face masks are now compulsory indoors when moving around the vicinity of the hotel but can be removed when you are sat in the lounges, bar and restaurant. In the restaurant we are currently providing two sittings; 7.45 am - 8.30 am and 9.15 am - 10 am for breakfast, 6 pm - 6.30 pm and 7.15 - 8 pm for dinner. This has allowed us to reduce the occupancy of the restaurant by half for any one sitting; we also have screen dividers available for use in the restaurant. Depending on guest numbers we may have to use the restaurant and bar area for drinks service in the evenings at such times as to allow for social distancing within the public areas along with other considerations.

We also have a Gazebo on the terrace with lighting and outdoor heaters, which allows customers to make use of the terrace in the evenings, helping further with distancing

TYNEDALE HOTEL
CENTRAL PROMENADE, LLANDUDNO, NORTH WALES LL30 2XS
Reception: 01492 877426 Fax: 01492 871213 Email: enquiries@tynedalehotel.co.uk
www.tynedalehotel.co.uk



indoors. The bar has to close at 10 pm but this does not mean you have to leave the area immediately (As you do in England). In Wales you are permitted time to finish your drinks.

We normally finish each evening of our winter breaks with a late night buffet; however this will be replaced with an individual snack box which will be delivered to your table prior to the bar closing at 10pm.

I hope the above information is helpful, please check out our independent traveller reviews on trip advisor, we have been receiving very positive feedback since re opening on the 3rd of August 2020.

We would like to thank you for continuing to support our hotel, please do not hesitate to contact us, If you are still unsure about anything on 01492 877426.

Best wishes for a for a busy winter season.

Nathan & Tracey Midgley

TYNEDALE HOTEL
CENTRAL PROMENADE, LLANDUDNO, NORTH WALES LL30 2XS
Reception: 01492 877426 Fax: 01492 871213 Email: enquiries@tynedalehotel.co.uk
www.tynedalehotel.co.uk

Directors: Mr & Mrs N.A. Midgley, Mr & Mrs H.A. Williams Company Registration No. 4459211